

RETURN OF GOODS FORM



**MAINLINE OPTICAL
CONNECTIONS**

More Than Products - Partners In Progress

Customer Name:

Address:

Date:

Postcode:

Order Number:

Telephone:

Case Ref:

Email:

Sales Return Number:

PRODUCT CODE	PRODUCT NAME	QTY	RETURN CODE

Reason for return codes:

1. Ordered in Error 2. Incorrect Item Received/Not Ordered
3. Non-Warranty Repair/Service 4. Faulty Item 5. Warranty Repair 6. Sent on Approval

Customer Notes for Repair Items:

All returns falling into categories 1,2,4 & 6 must be shipped to Mainline Optical with a completed Return of Goods Form within 30 days of the original order.
For Repairs: If goods are deemed non-repairable or no fault is found, Mainline reserves the right to charge an inspection fee.
Warranty items are inspected at no charge.